



UGANDA WILDLIFE AUTHORITY

OFFICE OF THE EXECUTIVE DIRECTOR
PLOT 7 KIRA ROAD KAMWOKYA
P. O. Box 3530, Kampala, Uganda

Our Ref: TDO/ 101/01

11th July, 2024

PUBLIC ADVISORY: COMPLIANCE WITH PURCHASE GUIDELINES OF GORILLA AND CHIMPANZEE PERMITS

This advisory aims to inform and remind the public about key guidelines for purchasing gorilla and chimpanzee permits from the Uganda Wildlife Authority (UWA).

As stewards of Uganda's rich biodiversity, UWA manages the sale of gorilla and chimpanzee permits to ensure fair access and compliance with conservation protocols. We urge the general public, including residents and foreign visitors, to strictly adhere to the following guidelines:

- 1. Foreign Non Residents (FNR):** Gorilla and chimpanzee tracking permits for FNR clients are sold exclusively through tour operators licensed by the Uganda Tourism Board (UTB). Before proceeding with any tour operator, verify the validity of their license on the UTB website (www.utb.go.ug). Report unlicensed operators promptly to UTB and UWA.
- 2. Foreign Residents (FR) and East African Community (EAC) Citizens:** FR and EAC citizens may purchase permits for themselves and their EAC family members directly from UWA. Payments must be made through the official UWA payment channels/platforms and bank accounts.
- 3. Payments at Park Level:** Please note that payments for gorilla and chimpanzee tracking permits at the park level are not allowed or acceptable. All payments must be made through the UWA reservations office at the Headquarters or Sheraton Tourism Visitor Information Centre using the appropriate payment channels/platforms (Mobile money merchant codes, Points of Sale machines, bank deposits or transfers. You do not need to visit the reservations office physically to make a booking; you can do so remotely and arrange payment through the indicated payment channels accordingly.
- 4. Proforma Invoice Requirement:** Always ensure you have received a proforma invoice from UWA confirming your reservation before making any payment. This is essential to secure your booking. Do not deposit any money to UWA bank accounts without any attendant activities being invoiced for, which should be through an official invoice.


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5. **Approved Payment Platforms:** Payments for UWA products and services including gorilla and chimpanzee permits should only be made through:
- a) Point of Sale (POS) machines at designated UWA locations in Kampala.
 - b) Bank deposits/transfers to UWA's official bank accounts.
 - c) Mobile money payments:
 - MTN MoMo Pay using Merchant ID: 611906
 - Airtel Money Pay using Merchant ID: 1207670
 - d) Bank deposit at the UWA reservations office
 - e) Bank Transfers to the official UWA bank accounts in the annex below.
6. **Guard Against Unauthorized Transactions:** UWA does not employ agents within or outside Uganda. Therefore, refrain from making payments directly to individual mobile numbers or unauthorized persons claiming to represent UWA.
7. **Exercise Vigilance:** We strongly advise all stakeholders to exercise vigilance and diligence in all financial transactions related to UWA's products and services including but not limited to gorilla and chimpanzee tracking. Verify the authenticity of all communications and payment requests related to UWA products and services.

Detailed reservations and booking guidelines will be communicated in due course to ensure clarity and compliance with all procedures.

Please note that UWA will not be liable for any financial transactions conducted with unauthorized individuals or platforms not officially recognized by UWA.

Your adherence to these guidelines ensures smooth and lawful transactions for wildlife products and services, contributing to the conservation of Uganda's diverse wildlife and natural heritage.

For further clarifications, please contact our Sales Manager Mr. Paul Ninsiima on +256772720311

Thank you for your cooperation and ongoing support.

Conserving for Generations

Yours sincerely,


 **EXECUTIVE DIRECTOR**
UWA UGANDA WILDLIFE AUTHORITY

Sam Mwandha

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ANNEX: UWA COLLECTIONS BANK ACCOUNTS

ABSA BANK

Account Name	Account Number	Currency
Uganda Wildlife Authority	6006760021	UGX
Uganda Wildlife Authority	344020914	USD

STANBIC BANK

Account Name	Account Number	Currency
UWA Collections	9030006237338	UGX
Uganda Wildlife Authority	9030008172993	USD

CENTERNARY BANK

Account Name	Account Number	Currency
UWA Collections	3110400021	UGX

CITI BANK

Account Name	Account Number	Currency
Uganda Wildlife Authority	100160021	UGX
Uganda Wildlife Authority	100160064	USD

